Competition and Price Discrimination in the Market for Mailing Lists

Borzekowski, Thomadsen, & Taragin

Comments by Avi Goldfarb, University of Toronto SICS 2007 Berkeley, CA July 18, 2007

Overview

- How does competition affect price discrimination?
 - Theory is ambiguous
 - Existing empirical work focuses on curvature of the price schedule
 - Quantity discounts because of marginal costs (less discrimination) or because of discrimination?
- They look at a novel industry: mailing lists
 - Argue that marginal costs are zero, meaning price differences are due to discrimination not marginal costs
 - Find that competition increases discrimination
 - This finding holds for second and third degree price discrimination
 - PLUS LOTS OF INTERESTING FACTS ABOUT AN INDUSTRY I KNEW LITTLE ABOUT—THOUGH AS MARKETERS, WE SHOULD KNOW IT
- Overall, the paper and analysis are well done
 - The third degree price discrimination results are especially convincing
 - I'd like to see them emphasized more...

Discussion points

- 1. Why does this matter?
- 2. What is the correct unit of analysis in looking at price discrimination?
- 3. Minor points

Why does this matter?

- Currently, the argument is:
 - Price discrimination and competition are key issues in marketing and industrial organization. This paper shows how they interact with each other.
 - In this way, the paper adds to evidence in other industries (Yellow pages, airlines, newspapers)
 that competition leads to greater price discrimination
 - It currently doesn't provide evidence against theory that says competition decreases discrimination, but says, on balance, in this industry, an increase in discrimination dominates
- I think the paper can be bigger. It *CAN* speak to the theory and the question of why (or at least when) competition leads to discrimination.
 - Theory review suggests competition:
 - Increases discrimination because of (i) heterogeneity in cross-elasticities and (ii) the value of products in a given firm are similar
 - · Decreases discrimination because of (i) fixed costs and (ii) lots of competition
 - Rather than treating additional specifications as robustness checks, see if there is anything you can learn from them:
 - Do different list sizes have different implications?
 - Why such strong results for larger lists? Does this speak to fixed costs?
 - Do different types of selects have different economic implications?
 Why don't gender selects work?
 - · How is the effect in level of competition nonlinear?
 - 1997 vs. 2002: why the difference

What is the correct unit of analysis?

- What is the right measure of the cost?
 - It is the cost per 1000 or the cost of buying the list?
 - It seems reasonable that the cost of buying the list is the right unit of observation
 - It also has a non-zero marginal cost.
- What happens if the exercise is repeated with total cost rather than cost per 1000?
 - Only this would truly convince me that the second degree price discrimination results are not just a busse-rysman like quantity discount
- The controls for size don't really do this (or at least they do it indirectly). Why not just do this directly?

Minor Comments

- Why not try the diff-in-diff?
 - Why separate regressions for 1997 and 2002?
 - Can the lists be matched across time?
 - Why not firm/list fixed effects?
 - This reduces endogeneity/omitted variables criticisms
- I'd like to see a spline on the competition variable, just to give a deeper sense of where the curvature happens.
 - Just how much competition is needed?
 - When does more competition not mean anything?
- Should the unit of observation be the owner or the list manager?
 - Data discussion implies interchangeable but industry section says not interchangeable at all

